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Coffee with Molly

THE WORK BEHIND THE WORK

There are moments in this work that stay with you.

Not because they were part of the plan, but because of what they reveal.

A conversation that lingers a little longer than expected.
A room that feels just a bit more connected.
A shared understanding that doesn't need to be explained.

I find myself thinking about those moments more often lately.

Because in student transportation, we spend a lot of time focused on what's in front of us, the schedules, the decisions, the challenges that need to be solved. And rightly so. The work is important, and it's constant.

But what continues to stand out to me is what happens when we step outside of our own day-to-day and into something larger. When we listen. When we exchange ideas. When we realize that the challenges we're navigating aren't ours alone.

There's a quiet kind of alignment that happens in those spaces. Not because everyone agrees, but because everyone is working toward the same purpose. And that's where growth begins.

Over time, that connection becomes something more.

It builds trust. It shapes perspective. It creates a foundation that allows us to move forward, not just individually, but as a profession. That kind of progress doesn't always make headlines. It doesn't always have a clear starting point or finish line.

But you can feel it. In the way conversations change. In the confidence people carry back with them. In the understanding that this work, important as it is, is not meant to be done alone. And maybe that's the part worth holding onto. Because while there will always be voices trying to define this work from the outside, its strength has never come from there. It comes from the people who show up, do the work, and move it forward, together.

